



April 16, 2012

Ms. Christine Berthet
Chekped
Co-founder and Chair
348 West 38th Street, 12B
New York, New York 10018

Re: Recent Postings on Chekped.com

Dear Ms. Berthet:

I am writing to you in connection with the operations of Megabus Northeast LLC in the CB-4 neighborhood in Manhattan. At the outset, I would like to address some recent postings on the Chekped website concerning the operations of Megabus. Specifically, I am writing to bring to your attention certain misstatements in the linked attachments to the April 9, 2012 posting entitled "Enforcement and Education To Improve Bus Behavior" and to the March 25, 2012 posting entitled, "Take Them Off The Road." <http://chekped.com/>

The March 25 article states that Megabus is a "safety risk for travelers and pedestrians alike." We, of course, do not agree with that characterization – the safety record of Megabus is excellent and it maintains the highest rating from the Federal Motor Carrier Safety Administration, namely, a satisfactory rating. Further, we are unaware of any incidents involving pedestrian safety in connection with Megabus operations in New York.

Of at least equal concern to us, however, is the fact that you rely in the March 25 posting and in your April 2, 2012 letter to Council Transportation Committee Chair James Vacca linked to the April 9 posting, on certain allegations concerning Megabus that are not true. First, you state in the March 25 posting that, "a driver of Star Express operating on behalf of Megabus, was arrested after he was found to have a suspended license and one outstanding criminal warrant during a routine inspection." The fact, however, is that Star Express does not operate any buses on behalf of Megabus. Megabus is not related to or affiliated with Star Express in any way whatsoever, contractually or otherwise.

Second, you state that the City of Toronto has refused to renew Megabus' operating license. This is also not true. Toronto does not issue operating licenses of any kind to Megabus and thus there has been no refusal to renew any such license. Megabus' operations to/from Toronto remain in place and we plan that they will remain in place indefinitely.

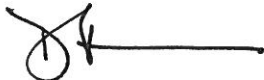
Your April 2 letter to Chairman James Vacca, which was copied to other officials, not only repeats these untruthful statements about Star Express and Toronto but also claims that our double decker buses operate illegally. Further, the section of the Chekpeds website which sets forth a petition to Senator Schumer repeats the false allegations in the body of the petition and also shows a picture of a crashed Megabus. As you may be aware, the crash that has been pictured was not the result of any of the claims raised on your website, including alleged illegal or overweight operations or subcontracted drivers. Your use of that picture in connection with your claims is therefore highly misleading.

Given the falsity of the statements on the Chekpeds site and the corresponding harm to Megabus that these false statements create, we assume and anticipate that you will remove these statements, the offending picture and the letter to Committee Chairman Vacca from the website very promptly.

In connection with Megabus operations in the area, the bus stops now in use are working well. Megabus believes that it is in compliance with the conditions imposed on Megabus's use of these stops. We remain sensitive to community concerns and we value community input. We would be pleased to discuss with you any specific concerns that you might have. We are always striving to improve the quality of our services.

To the extent that you wish to speak, please do not hesitate to contact me. We look forward to continuing to work with neighborhood representatives as we have always done. At the same time, we also look forward to your taking very prompt action to remove the inaccurate information from the Chekpeds website.

Sincerely,

A handwritten signature in black ink, appearing to be 'Dale Moser', with a horizontal line extending to the right.

Dale Moser
President & CEO
Coach USA, Inc / Megabus.com

DM/cs